

INTERFACE DESCRIPTION LED (POWER BUTTON) INDICATORS



LED	Battery Mode Definition
Solid light	Power on mode
Blinking light	Sleep/Reserve mode
OFF	Power off mode

NOTE: When operating the power buttons on the batteries, only one button needs to be pressed to operate both batteries.

Problem	Possible Cause	Recommended Actions
Batteries are not providing power	Battery disconnect switch is in off position	Verify battery disconnect switch is in the ON position.
	Battery is in sleep mode	Check the status of the batteries. The batteries are operational when a solid green light is illuminated around the power button. If the status light is slow flashing green the batteries are in sleep mode. To wake the batteries, hold one of the power buttons down for 3 seconds. The light will change to a steady green when upon waking.
	Battery is powered off	If the status light is not illuminated, the batteries are turned off. To turn on the batteries hold one of the power buttons for 8 seconds. The status light will illuminate upon power up. If the battery does not power up, the positive cables must be removed from both batteries. After removing the positive cables repeat the step above.



2x100 Ah Lithium Batteries Troubleshooting Guide

Problem	Possible Cause	Recommended Actions
Cannot connect to the batteries in the Go Power Connect! app	Phone or tablet is too far from the batteries to connect	Move the device closer to the batteries.
	The batteries are in sleep mode	Check the status of the batteries. The batteries are operational when a solid green light is illuminated around the power button. If the status light is slow flashing green the batteries are in sleep mode. To wake the batteries, hold one of the power buttons down for 3 seconds. The light will change to a steady green when upon waking.
	Batteries are powered off	If the status light is not illuminated, the batteries are turned off. To turn on the batteries hold one of the power buttons for 8 seconds. The status light will illuminate upon power up. If the batteries do not power up, the positive cables must be removed from both batteries. After removing the positive cables hold one of the power buttons for 8 seconds.